

Virtual Private Networking



VPN settings have changed as of May 16, 2021

The VPN service was upgraded on Sunday, May 16, 2021. If you have an existing VPN connection, you will receive authentication errors when trying to connect.

Your connection will not work until you remove it and follow these instructions to set up a new VPN connection profile. Most importantly, you now may use your [NetID 2.0 username](#) (your email address) to log into the VPN service.

A [virtual private network \(VPN\)](#) connection allows remote access to campus-only services (such as restricted web applications or office computers via [remote desktop connections](#)) from outside the campus network.

If you have any questions about these instructions, please [contact IT Services for assistance](#).

Common settings

These settings apply to all VPN connections.

Username/Password	Use your NetID (which is now your email address)
Hostname	vpn.ualr.edu
Connection types	Microsoft Windows: L2TP over IPSec Apple macOS: Cisco IPSec
Pre-shared key (case-sensitive)	retrieve the current key (you may be prompted to log in with your NetID)

You must set up a VPN connection on your computer prior to remotely connecting to the campus network.

Automatic setup

Use the install program that matches your operating system to setup a VPN connection automatically. If a compatible installer is not available, please [follow the manual setup instructions](#) instead.

File	Modified
File install-vpn.exe Microsoft Windows auto-installer	May 17, 2021 by UA Little Rock

Manual setup

Here are step-by-step instructions to manually set up and use the VPN service in supported operating systems.

- [Apple macOS](#)
- [Microsoft Windows 10](#)