

# Wireless Network

This documentation will help you get started using the campus wireless network. If you have any questions, [please contact IT Services for assistance](#).

When your wireless-enabled device scans our network, you may see a different network name depending on your location.

Network SSID	Used by	Log-in credentials	Supported wireless device types
UALR-WiFi	Students & employees	Valid @ualr.edu email address as username and password	Laptops, tablets, smartphones, and other personal computing devices compatible with 802.1x authentication
UALR-IoT	Students & employees	<a href="#">Requires MAC Address device pre-registration</a>  Login with your NetID & password at the above link to pre-register your device	Game consoles, smart televisions, printers, multimedia streaming devices, and other technologies with limited capabilities such as no web browser or 802.1x authentication support; the "Internet of Things"  NOTE: Many basic home and consumer smart lightbulbs and smart home devices are incompatible with our enterprise wireless network.
UALR-Guest	Campus visitors only  No student or employee access	Valid email address and cell phone number	Non-university faculty, staff, and students only: Laptops, tablets, smartphones, and other personal computing devices compatible with 802.1x authentication

## [IMPORTANT LINK: After Monday, September 27, 2021 - How to Resolve Connection Issues on your Mobile Device](#)

### How-to Articles

#### UALR-WiFi

Here are instructions on how to join personal computers or mobile devices for common operating systems (tablets, smartphones, etc.) to the UALR-WiFi network.

#### Personal computers

- [Apple macOS](#)
- Microsoft Windows
  - [Windows 10](#)
  - [Windows 10 \(alternative instructions\)](#)
  - [Windows 7](#)
  - [Windows 7 \(alternative instructions\)](#)

#### Mobile devices

- Apple iOS
  - [iPhone](#)
  - [iPad](#)
- [Google Android](#)
- [Google Android \(alternative instructions\)](#)
- [Google Pixel](#)
- [Google Chromebook](#)

#### UALR-IoT

We have also provided instructions on how to join other devices such as game consoles, televisions, or streaming devices to the UALR-IoT network.

- [Registering a new device](#)
- [Modifying a previously registered device](#)

#### UALR-Guest

Visitors to the campus may join the UALR-Guest network and register a temporary account.

- [Sign up for wireless guest access](#)



### **Password Changes**

When you change your account password, all devices previously connected devices using UALR-WiFi require you to remove UALR-WiFi and rejoin it, re-authenticating with your new password. If you can no longer access the wireless network after resetting your password, try removing or forgetting the UALR-WiFi or UALR-IoT wireless networks and rejoining to the network. Read the how-to article [Remove or forget a wireless network on my device](#) for more information.